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frontdesk@customtouring.com www.customtouring.com

BOOKING FORM - ESCORTED TOUR

TOUR: CHERRY BLOSSOMS IN JAPAN DATE: 30 MAR – 10 APR 2020

Please print all details (NAMES MUST BE AS PER PASSPORT)
Sign, scan and email to frontdesk@customtouring.com

1st PASSENGER	
FULL NAMES **AS PER PASSPORT** (Mr/Mrs/Dr/Etc)	
PREFERRED FIRST NAME	
PHYSICAL ADDRESS	
TELEPHONE LANDLINE NO.	
CELL / MOBILE TELEPHONE NO.	
SOUTH AFRICAN ID NO. (if applicable)	
E-MAIL ADDRESS	
DATE OR BIRTH day/month/year	
NATIONALITY OF PASSPORT	
PASSPORT NUMBER	
DATE OF ISSUE	
EXPIRY DATE	
WEDDING ANNIVERSARY (if applicable)	
ACCOMMODATION: SHARING OR SINGLE	
IF SHARING, TWIN OR DOUBLE BEDS	
ANY SPECIAL DIET REQUIREMENTS	
ANY MEDICAL OR PHYSICAL CONDITION THAT COULD AFFECT YOUR TRAVEL ARRANGEMENTS	
INTERESTS & HOBBIES	
WHERE DID YOU HEAR ABOUT THIS TOUR OFFERED BY PANNELLS TOURS?	

CONTACT PERSON IN CASE OF AN EMERGENCY:

NAME: _____ RELATIONSHIP: _____

TEL: LANDLINE: _____ MOBILE: _____ (incl. international dialling code)

2nd PASSENGER (where applicable if sharing)	
FULL NAMES **AS PER PASSPORT** (Mr/Mrs/Dr/Etc)	
PREFERRED FIRST NAME	
PHYSICAL ADDRESS	
TELEPHONE LANDLINE NO.	
CELL / MOBILE TELEPHONE NO.	
SOUTH AFRICAN ID NO. (if applicable)	
E-MAIL ADDRESS	
DATE OR BIRTH day/month/year	
NATIONALITY OF PASSPORT	
PASSPORT NUMBER	
DATE OF ISSUE	
EXPIRY DATE	
WEDDING ANNIVERSARY (if applicable)	
ACCOMMODATION: SHARING OR SINGLE	
IF SHARING, TWIN OR DOUBLE BEDS	
ANY SPECIAL DIET REQUIREMENTS	
ANY MEDICAL OR PHYSICAL CONDITION THAT COULD AFFECT YOUR TRAVEL ARRANGEMENTS	
INTERESTS & HOBBIES	
WHERE DID YOU HEAR ABOUT THIS TOUR OFFERED BY PANNELLS TOURS?	

CONTACT PERSON IN CASE OF AN EMERGENCY (if different from passenger 1):

NAME: _____ RELATIONSHIP: _____

TEL: LANDLINE: _____ MOBILE: _____ (incl. international dialling code)

A NON-REFUNDABLE DEPOSIT IS PAYABLE TO CONFIRM YOUR RESERVATION AND FINAL PAYMENT WILL BE DUE 65 DAYS PRIOR TO DEPARTURE.

On receipt of signed Booking Form, a Pro Forma invoice will be sent with bank details for your deposit.

PLEASE TAKE NOTE OF THIS IMPORTANT TRAVEL INSURANCE INFORMATION:

As deposit and final payments are non-refundable, it is important to take out travel insurance which includes sufficient cover against cancellation and/or curtailment (C&C). If flights are paid by credit card, some travel insurance may be offered by your bank, but this is unlikely to include comprehensive C&C cover. If your bank does not offer a top-up facility, we recommend AIG Travelguard for South African travellers: either a Top Up policy or a fully comprehensive Leisure Platinum policy. Both options include some C&C cover, subject to your age category, with additional cover available on request. Your Travel Agent who books your flights may be able to assist with travel insurance. Alternatively, contact the AIG Call Centre on 0860 100 491 to arrange travel insurance with them. Travellers may be required to provide details of their travel insurance.

GENERAL TERMS & CONDITIONS – CUSTOM TOURING in association with PANNELL'S TOURS

RESERVATIONS*:* A Booking Form should be completed, signed and returned to Custom Touring. To secure your reservation a **non-refundable deposit** is payable. Full payment of the balance is due 65 days prior to departure.

ADDITIONAL FEES: May be levied for name change after final payment.

TOUR PRICE: Prices quoted are based on land costs, hotel prices, in-tour air fares as at 31 Oct 2018. Custom Touring reserves the right to adjust prices subsequent to this date, in accordance with airfare increases, tariff adjustments, Government Taxes, Sales Tax, VAT, third party services or any other circumstances beyond our control.

Prices are quoted based on numbers plus tour leader.

METHOD OF PAYMENT: Payment should be made by direct bank transfer.

TOUR CANCELLATION & ALTERATION OF ITINERARY: In accordance with standard procedure of tour operators worldwide, we reserve the right to cancel the tour should there be insufficient numbers, in which event all payments received will be refunded without any further obligation on the part of Custom Touring. We are not responsible for any other travel arrangements affected due to our cancellation. Whilst every effort will be made to keep to the published itinerary, we reserve the right to make changes to the programme and to substitute hotels of the same category, should unforeseen circumstances make this necessary. In the event of a tour having to be curtailed or extended, due to changes in transport schedules, any resultant expenses will be borne by the passenger and any saving refunded.

PASSENGER CANCELLATION & REFUNDS: All cancellations must be made in writing and will be subject to the following cancellation charges:
From time of booking up to 65 days prior to departure, the deposit is forfeited.
Less than 65 days prior to departure, 100% of total tour price is forfeited.

INSURANCE*:* **All tour participants are required to take out comprehensive travel insurance** covering personal accident, medical and emergency travel expenses, cancellation and curtailment, operator or airline default, loss of luggage and personal effects. Details of your Travel Insurance Policy may be required subsequent to booking.

TRAVEL DOCUMENTS*:* **All passengers are personally responsible for ensuring they are in possession of the correct travel documents, visas or re-entry documents, where necessary.** Final tour documentation and vouchers for land arrangements will be prepared only on receipt of full and final payment.

HEALTH REGULATIONS: Please check with your doctor or local travel clinic whether there are any specific health requirements for your destination.

SMOKING: For escorted tours, smoking is not permitted on the coach, in restaurants, or anywhere the group will be dining together, including outdoors.

RESPONSIBILITY / INDEMNITY:

- **Baggage:** Except to the extent that our transport operator acted with gross negligence or fraudulent intent, Custom Touring will not be liable or responsible for any lost or damaged luggage or loss or damage to the contents of luggage.
- **Transport & arrangements:** Custom Touring acts as an agent only in operating all tours and arrangements and shall not be liable for errors and omissions of suppliers, nor for loss or damage, injury, accident, delay, missed connections or any other irregularity due to any defect in any vehicle, or other form of conveyance or by error or default of any company or person engaged in conveying passengers, or carrying out any arrangements of the tour.
- **Activities:** Custom Touring shall not be responsible or in any way be liable for injury, disability or death arising from participation in any of the activities on our tours.
- Every effort is made to ensure itinerary accuracy; however Custom Touring cannot be held responsible for errors arising from unforeseen circumstances.

My signature below hereby confirms I have read Custom Touring/Pannell's Tours General Terms & Conditions and agree to the conditions as set out therein.

SIGNED …….. SIGNED ……..……..……

DATE……..…. 1st *Passenger* DATE…… 2nd *Passenger*